

Sleep Clinic Survey

Thank you for participating in this survey - you are helping us improve the care we deliver to our sleep patients!

How many months did you have to wait for your initial visit in the Sleep Clinic?

- Less than 1 month
- 1-3 months
- 3-6 months
- More than 6 months

How many months was the wait for your first follow-up visit at the Sleep Clinic?

- Less than 1 month
- 1-3 months
- 3-6 months
- More than 6 months
- I have not had a follow-up visit

How satisfied are you with the waiting time to be seen in the Sleep Clinic?

- Very satisfied
- Somewhat satisfied
- Not satisfied

How many months do you typically wait for a follow-up visit with your primary care doctor?

- Less than 1 month
- 1-3 months
- 3-6 months
- More than 6 months

How often do you contact a doctor's office by phone?

- Once per year or less
- 1-2 times per six months
- 1-2 times per month
- 3 or more times per month
- I do not contact my doctors by phone

How often do you contact a doctor by email?

- Once per year or less
- 1-2 times per six months
- 1-2 times per month
- 3 or more times per month
- I do not contact my doctors by email

How often do you contact a doctor by Patient Gateway email?

- Once per year or less
- 1-2 times per six months
- 1-2 times per month
- 3 or more times per month
- I do not use Patient Gateway

How often have you used a health diary on the advice of a doctor?

- Once per year or less
- 1-2 times per six months
- 1-2 times per month
- 3 or more times per month
- I have not used a health diary

How often do you contact a doctor by video-chat?

- Once per year or less
- 1-2 times per six months
- 1-2 times per month
- 3 or more times per month
- I do not contact my doctors with video chat.

How comfortable would you feel having a video-chat option for your Sleep Clinic follow-up appointments?

- Very comfortable
- I would try it
- Not comfortable
- Not sure

If you are not comfortable, what aspects of an in-person visit are most important that you feel would be missing? (Please check all that apply)

- In-person visits feel more natural
- My doctor may need to examine me (take my blood pressure, use a stethoscope, etc.)
- Video chat technology is too hard
- I don't have a computer or internet connection
- Other

Please explain.

What problems do you face with traveling to MGH for doctor appointments? (Please check all that apply)

- Hard to find transportation
- Cost of gas
- Cost of parking
- Cost of public transportation
- Time away from work/school
- Time away from family
- I require family or other support to travel

How often have you been late or missed your visit to an MGH doctor because of transportation problems (such as traffic, parking, etc.) ?

- Frequently
- Sometimes
- Never

Would you be willing to pay a co-pay for a video chat appointment?

- Yes, if under \$10
- Yes, if under \$25
- Yes, if under \$50
- No

Please provide us with any further comments you'd like to make.
