

Review Article

Hospital Location Selection: A Systematic Literature Review on Methodologies and Applications

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The increased focus of people on the quality of health care in recent years has led hospital owners to develop strategies and policies to improve medical services through the establishment of new hospitals. For hospitals to be competitive, the hospital's location and proximity to potential patients are considered crucial factors in establishing new hospitals. In this context, evaluating and selecting the most suitable hospital location to establish a new hospital from the multicriteria decision-making (MCDM) perspective is a priority for the entrepreneurs or government to gain a competitive advantage. Therefore, this study aims to present a systematic literature review of the hospital location selection problem considering the applied methods and application areas. The preferred reporting items for systematic review and meta-analysis statement (PRISMA) are used as a reference framework. Initially, known electronic databases (Web of science, IEEEExplore, Scopus, Science direct, and Google Scholar) were searched up to the early 2021. A number of 47 articles are selected and analyzed under this systematic framework based on inclusion-exclusion points. State-of-the-art developments in adopting MCDM methods and their fuzzy extensions are summarized. All the articles have been examined in a systematic taxonomy to find answers to six research questions (trend, country of origin, outlet journal, MCDM methods used, MCDM environment and criteria type, and decision criteria used). Results show that (1) AHP and GIS-based MCDM models are the most contributing approaches to the solution of this problem, (2) location selection criteria are mostly cost, demand, environment, population, government, competition in the market, and distance to some important places, (3) the fuzzy structure is also preferred in addition to the MCDM structure depending on the crisp data type, and (4) the location selection criteria are mostly considered subjective. We pay attention to promising directions that can dominate future research in this field from a methodological or applicability perspective. This study shows the current views and opportunities for researchers and practitioners and acts as a guide to encourage more creative studies in this field.

1. Introduction

The decision to choose a hospital location is one of the most crucial policy decisions that government and health policymakers pay attention to. In health care, the priority is to give all patients the right place and exemplary service and be fair. Choosing the optimal hospital location is vital for the effectiveness, quality, and equity of health services [1]. The choice of hospital location is a strategic decision [2]. The location to be selected should be sustainable and capable of eliminating future problems. Choosing the wrong location can lead to significant customer dissatisfaction and increase

in cost [3]. A vivid example of this situation is the Covid-19 pandemic.

Nowadays, an overwhelming majority of the world is still fighting against this pandemic. The world has faced an unusual demand for infected people in hospitals. This surge made it mandatory for countries to build hospitals, field hospitals, or specific pandemic hospitals in a considerable and short time. Initially, the Chinese government has recently announced that the two hospitals in Wuhan were built within ten days to meet increased demand. Many other countries, like Turkey, have decided to do so in 45 days. These unpredictable conditions have obliged states to make

these investments and make these decisions that cover various criteria. Therefore, many criteria should be considered in a suitable location selection process. This problem depends on many criteria such as environment, demand, population, proximity, competition, government policies, and costs as in other hospital ranking problems [4–8]. For this reason, the selection of a hospital location can be considered as a multicriteria decision-making (MCDM) problem [1].

The problem can be regulated by employing a carrying capacity model, GIS, MCDM, or fuzzy models. MCDM methods have been widely applied to this subject. One of the most applied methods is AHP [1]. Other applied methods are ANP, TOPSIS, VIKOR, ELECTRE, SAW, GRA, EDAS, ARAS-G, CODAS, CRITIC, Entropy, and fuzzy extensions of these methods. There is an MCDM method specific to each heading (the stage in hospital location selection). For example, pairwise comparison-based MCDM methods are the most widely used method for determining criterion relative importance levels. This is because the relevant stage of the problem shows full compliance with the structure of the method. Figure 1 illustrates the problem's implementation stages with the relevant tools for each stage.

Since the topic is handled in many types of research, there is no review paper covering state-of-the-art research. The only attempt by Moradian et al. [9] aims to determine disaster risk criteria in hospital location selection by criticizing 15 studies. They have merely categorized the criteria without reviewing the methods, criteria type, uncertainty analysis in data type, and some various aspects (publication trend, country of origin, and publication outlet either as a journal article or known conference paper). Moradian et al. [9] stated that there exist two crucial theories in hospital location analysis. While one is the Weberian model, which focuses on a single objective, namely, the minimum cost or maximum profit, the second is concerned with the “behavioral approach” which simultaneously considers numerous criteria to determine the most suitable location. MCDM-based methods are considered under this second theory. Since the literature lacks in terms of presenting studies of hospital location selection from the MCDM perspective, we aim to provide a state-of-the-art literature review of the hospital location selection problem considering the applied MCDM methods and selection criteria. Known electronic databases were searched up to the early 2021 with the aid of the PRISMA framework. Articles that orient various MCDM methods are selected and analyzed under a systematic framework. State-of-the-art developments in adopting MCDM methods and their fuzzy extensions are summarized in a hospital location selection process. We pay attention to promising directions that can dominate future research in this field from a methodological or applicability perspective. This study is different from the Moradian et al. [9] study by providing a general criteria hierarchy that can be fitted to the possible future hospital location selection research. The existing literature review also reveals the gaps in fuzzy MCDM domain that researchers can benefit from in hospital location selection studies.

In summary, to the best of the authors' knowledge, although there are different state-of-the-art reviews on location selection problem in the literature [10–15], there is no review paper attempt regarding hospital location selection. As a result, to fill the gap in the literature, we provide a systematic review of publications related to hospital location selection till 2020 with focusing on MCDM concept and the state-of-the-art progress in this subject. Contrasted with the existing reviews on similar subjects, the novelties of this review are as follows: (1) we focus on the problem from the MCDM perspective and as well as GIS tools; (2) we categorize the applied methods, the decision criteria, MCDM environment, and type of criteria by reviewing the publications in detail; and (3) we highlight the advantages and disadvantages of applied methods as well as research limitations, and future research studies are determined.

The rest of the paper is organized as follows. The second section gives the literature reviewing methodology. Then, in the third section, we provide the results in graphs and tables. The last section offers future research areas that can be studied by scholars.

2. Review Methodology

A PRISMA framework is frequently used in the literature [16–23] which is followed as the review methodology of this study. The referenced review studies have considered the following issues in designing their review frameworks: (1) search strategy, (2) inclusion-exclusion criteria, (3) study selection, and (4) data extraction and classification. Initially, known electronic databases (Web of science, IEEEExplore, Scopus, Science direct and Google Scholar) were scanned until the early 2021 by using suitable keywords. In this study, a Boolean query search using keywords such as “*hospital location selection*” OR “*hospital site selection*” OR “*MCDM*” OR “*GIS*” OR “*AHP*” OR “*TOPSIS*” is used. Also, the search is executed by different combinations of these keywords and as well as their long versions (e.g., multicriteria decision-making, geographical information system, analytic hierarchy process, and technique for order preference by similarity to ideal solutions). A total of 40 pages were scanned in Google Scholar with these key terms and the famous databases of WOS, IEEEExplore, Scopus, and Science direct. Here, to add Google Scholar as an outlet in our search, many studies regarding our scope are not included in the essential databases. A considerable amount of articles on *hospital location/site selection* were unfortunately published in journals not included in SCI-Expanded, SCI, SSCI, or ESCI indexes. For this reason, we have scanned Google Scholar to a certain number of pages. The inclusion criteria are that the article is written in English and is a journal or important conference article (e.g., IFAC, IEEE, or ASCE).

Studies with the following criteria are excluded within this review: (1) the location of the hospital is directly determined with a conceptual framework without using any mathematical model or MCDM-based model; (2) it has handled the location problem of any nonhospital health-

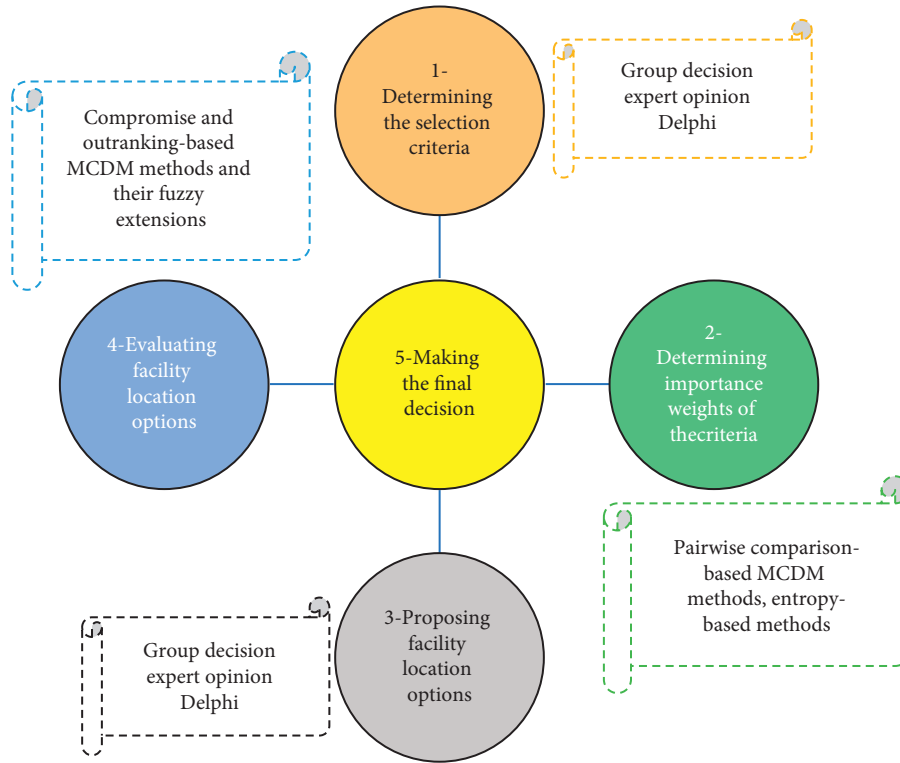


FIGURE 1: The implementation stages of the problem with the methods used in each stage.

related facility; (3) the writing language of the article is not English (e.g., Arabic); and (4) the study is a review article, not a research article. After extracting duplicate articles in each database, the articles' titles and abstracts were scanned according to the inclusion/exclusion criteria. At this stage, the articles that appeared out of the subject were sorted out. In the PRISMA eligibility assessment phase, among 49 papers, one paper was excluded [24] since its writing language is Arabic. One another paper [9] seems not a research article. Therefore, we exclude it from the current paper pool. Finally, we structured our state-of-the-art review by including 47 papers (Figure 2). Some essential topics were collected on an Excel sheet to discuss hospital location selection. The column names in this sheet are as follows: Study ID, Study abbreviation (in the format of First author last name et al. [Publication year]), Year of publication, Country of origin, Journal name, Applied method(s), MCDM environment, Type of fuzzy set (e.g., fuzzy, crisp, and rule-based), Type of criteria (subjective, objective, and subjective + objective), and Main criteria. We then carry out some analyses in the light of the reviewed studies. These headings also show the content of the research questions (RQs) that the article seeks to answer. These RQs were identified, and answers were sought. The RQs determined for the analysis are as follows:

- (i) RQ1: How is the trend in hospital location selection papers?
- (ii) RQ2: What are the country of origin for the performed hospital location selection study?
- (iii) RQ3: In which journals they are published?

- (iv) RQ4: Which MCDM methods are used?
- (v) RQ5: Which MCDM environment and type of criteria are used?
- (vi) RQ6: Which main criteria are preferred in these studies?

3. Results

This section presents the distribution of papers by the following points of view: (1) publication trend by years, (2) distribution of in terms of country of origin, (3) published journal, (4) applied MCDM methods either in single or hybrid, (5) MCDM environment and type of criteria used in the papers, and (6) the location selection criteria used in the documents.

3.1. Publication Trend. Firstly, the time-dependent variation of the number of papers included in this literature review has been handled. Figure 3 shows the trend of articles by year. It can be easily seen that there are two crucial outliers in the production of papers in 2013 and 2016. The exponential trend has an acceptable R^2 value (40%), indicating that the documents increase through the literature.

3.2. Country of Origin for the Hospital Location Selection Studies. Secondly, the reviewed papers are analyzed by country of origin. The "country of origin" criterion we examine here refers to the country of the first author of the reviewed study. Figure 4 demonstrates the classification with 14 portions. Turkey accounts for almost 13 (28%) of all

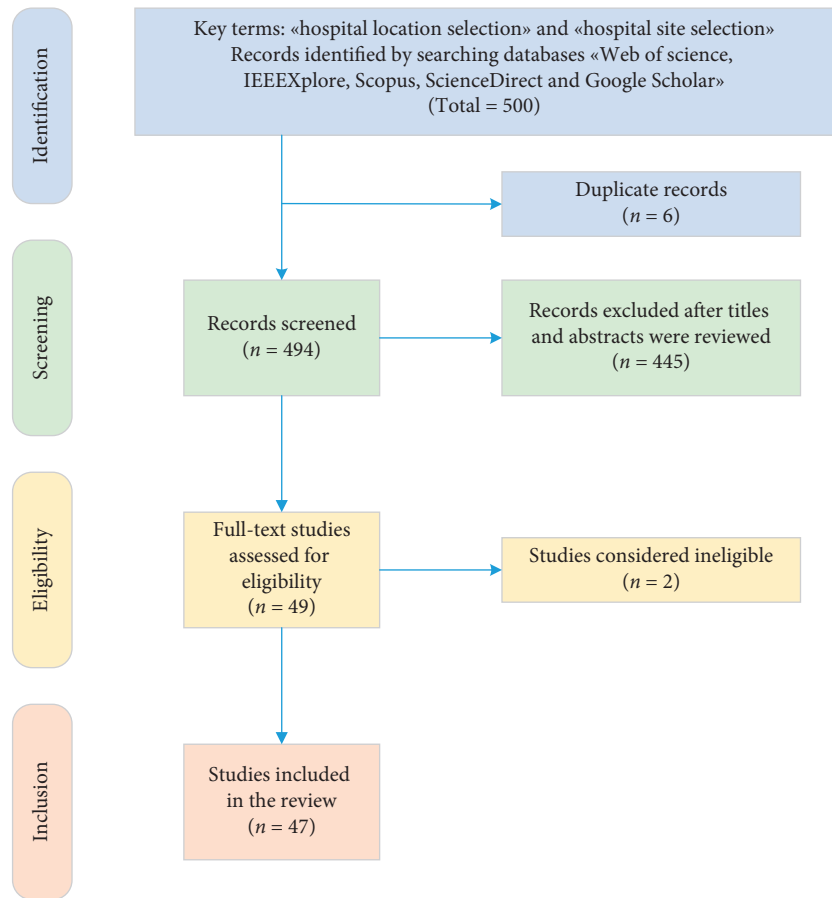


FIGURE 2: Flow chart of the literature review methodology on hospital location selection.

papers. Iran and Taiwan are also prolific in hospital location selection models (10; 21%, 6; 13%). The remaining countries have a rather testimonial presence (USA, Australia, Bangladesh, China, Egypt, India, Iraq, Italy, Malaysia, Palestine, and Chile).

3.3. Publishing Journal Distribution. Thirdly, the distribution of articles is analyzed in terms of published journals. Most of the journals have one entry (93%, $n = 44/47$ papers). There are only four conference proceeding papers published in IEEE, ASCE, and IFAC conferences. *Expert Systems with Applications, Health Policy and Technology, International Journal of Healthcare Management, International Journal of Information Technology & Decision-Making, Journal of Management Analytics, Land Use Policy, Quality & Quantity, Sustainability, The Journal of Grey Systems, and Building and Environment* are some of the famous indexed-based journals (such as Science Citation Index, Science Citation Index Expanded, and Emerging Sources Citation Index.) in which the reviewed hospital location selection papers are published.

3.4. Applied MCDM Methods and Their Extensions. From the point of applied MCDM methods, the following significant findings can be extracted (Table 1). (1) AHP and GIS-based

models play a dominant role among all methods ($n = 18/47$). Among these 18 papers, five studies integrated AHP and GIS in selection. (2) Higher than half of the published papers utilize a hybrid MCDM approach. ANP-TOPSIS and F-TOPSIS are forefronts. (3) Some well-known MCDM methods are not used in the reviewed papers anymore, for example, methods like BWM, PROMETHEE, DEMATEL, and MAIRCA. (4) In hybrid approaches, GIS is the most frequently preferred tool as it can visually analyze location. It is often used in other location selection problems.

AHP is a common MCDM method that has previously been applied to various problems in location selection. It has some characteristic features. It has a decision hierarchy that demonstrates the difficulty in levels. These levels include decision goals, criteria, subcriteria, and alternatives. The method is also based on a pairwise comparison manner using the 9-point scale of Saaty. It checks the consistency of decision matrices to build the model on a factual basis. The problem of hospital location selection can be easily solved via AHP and its improvements. This problem has a decision hierarchy, which the AHP method also has. The usage of AHP and GIS in hospital location selection problems stems from their advantages and integration compatibility. A GIS is a visual tool that provides convenience in understanding the criteria of the potential location such as geographic, geological, and distance to central points [25–32]. It also

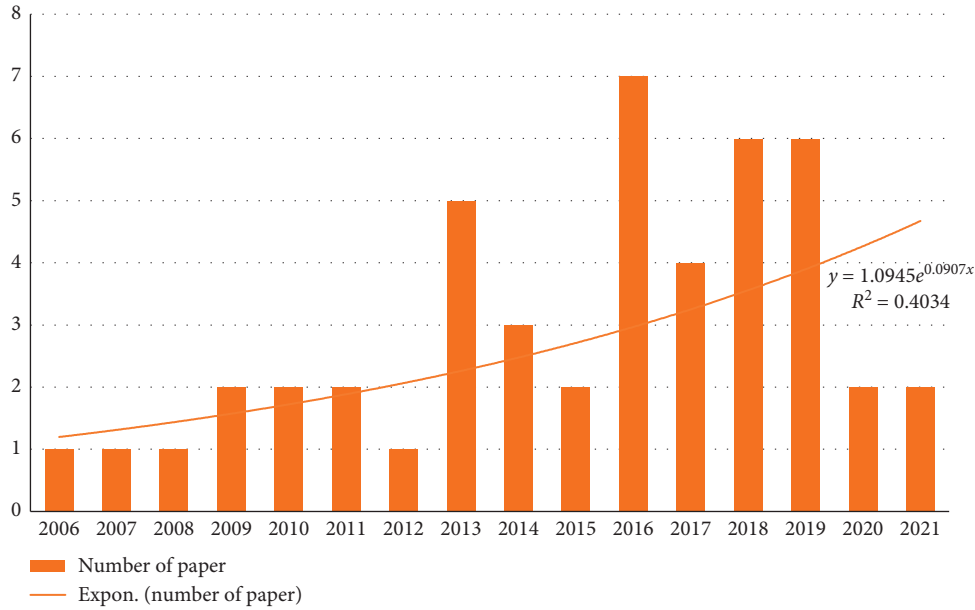


FIGURE 3: Trend of the papers by year.

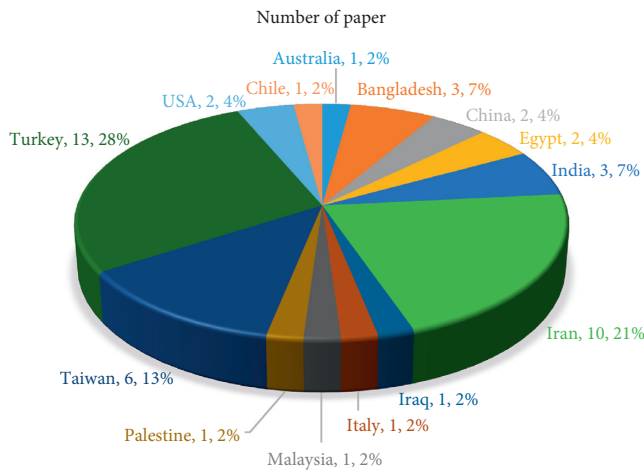


FIGURE 4: Distribution of papers in terms of country of origin.

includes many useful maps with various layers. Apart from GIS modeling, AHP is combined with other MCDM methods in hospital location selection. Among these methods, TOPSIS and its derivations are forefronts [2, 33–39]. The TOPSIS method was initially proposed by Yoon and Hwang [40] as an MCDM method. It is based on separation from the ideal and negative-ideal solution concept. According to the method, each evaluation criterion has a monotonous increasing or decreasing trend. To create an ideal solution, the largest of the weighted evaluation criteria in the matrix is selected [41]. It uses a criteria weight matrix and a decision matrix consisting of alternatives, criteria, and respected performance measures. In Khaksefidi and Miri [36], the final scores of three MCDM methods (TOPSIS, ELECTRE, and SAW) are compared. Four of the reviewed studies integrated various fuzzy set theory versions with

TABLE 1: Distribution of papers in terms of applied single or hybrid MCDM method(s) and GIS tool.

Method (single or hybrid)	Number of paper	Percentage (%)
AHP	6	13.04
GIS	6	13.04
GIS, AHP	5	10.87
ANP, TOPSIS	2	4.35
F-TOPSIS	2	4.35
AHP, GRA	1	2.17
AHP, TOPSIS, ELECTRE, SAW	1	2.17
ANP	1	2.17
ARAS-G	1	2.17
Belief rule-based	1	2.17
D-AHP, DF-AHP	1	2.17
Evidential reasoning	1	2.17
F-ANP	1	2.17
F-ELECTRE	1	2.17
F-MCDM	1	2.17
F-SAW	1	2.17
GIS, ABM	1	2.17
GIS, AHP, ANN	1	2.17
GIS, F-AHP	1	2.17
GIS, F-AHP, F-ANP	1	2.17
GRA	1	2.17
GRA, Entropy	1	2.17
HF-TOPSIS	1	2.17
P-CNP, AHP	1	2.17
SF-TOPSIS	1	2.17
TOPSIS, EDAS, CODAS, CRITIC	1	2.17
VIKOR	1	2.17
CRITIC	1	2.17
CRITIC, CoCoSo	1	2.17
GIS, ANP, CRITIC, EDAS, VIKOR	1	2.17

TOPSIS in evaluating alternative hospital locations [2, 34, 35, 39]. While Miç and Antmen [2] and Baran [34] applied for fuzzy triangular numbers in TOPSIS, Kahraman et al. [35] and Senvar et al. [39] used spherical fuzzy numbers and hesitant fuzzy numbers, respectively, in TOPSIS. Kutlu Gündoğdu and Kahraman [35] proposed that spherical fuzzy sets reflect uncertainty and ambiguity in real-world decision problems better than classical fuzzy set theory. They are mathematically based on a membership function on a spherical surface. They independently describe the degree of membership, nonmembership, and hesitancy in a larger domain (the sum of these three values must be between 0 and 1). They are considered as the integration of Pythagorean fuzzy sets and neutrosophic sets. Hesitant fuzzy sets have a flexible style in dealing with uncertainty by allowing many potential degrees of membership of an element to a set. Considering the advantages of these fuzzy sets, an improved TOPSIS model can pay more attention to the hospital location selection problem. There are still more gaps in the literature regarding this problem using new types of fuzzy set theory. The neutrosophic fuzzy set, Pythagorean fuzzy set, Fermatean fuzzy set, intuitionistic fuzzy set, and interval type-2 fuzzy set are not integrated with TOPSIS. However, they can easily produce reasonable solutions in solving the hospital location selection problem. Lin and Tsai [38] and Lin and Tsai [37] developed an ANP-TOPSIS integrated model where ANP is used to obtain relative location selection criteria weights apart from AHP-TOPSIS models.

There are also some single and hybrid MCDM methods applied to the hospital location selection. Single methods refer to a single MCDM method without merged with any fuzzy set extension. For example, ANP is used by Önüt et al. [42]. They improved the study of Wu et al. [43] by modifying location selection criteria considering the observed country's local conditions. This study is followed by two studies focusing on single GRA methods and VIKOR, respectively [44, 45]. In a study by Lin et al. [45], an optimal location for a regional Taiwanese hospital location is determined via the GRA-based model. Wang et al. [46] proposed a model for selection of hospital constructions with probabilistic linguistic MCDM with weight determined by the CRITIC method. Çelikkbilek [44] evaluated to select the best hospital location for a private health institution using VIKOR. VIKOR is originally in Serbian (Vlsekriterijumska Optimizacija I Kompromisno Resenje) and means that multicriteria optimization and compromise solution. It was initially proposed by Opricovic [47]. It requires a criteria weight matrix and a decision matrix covering alternatives, criteria, and respected performance measures (values of alternatives concerning the criteria). From this aspect, it provides useful solutions to the problems suitable for the MCDM concept. Although it has not contributed a lot to the hospital location selection problems [48], it can solve this problem with its compromised solution concept like TOPSIS.

On the other hand, hybrid methods refer to an MCDM method, often equipped with different fuzzy sets. F-ELECTRE [49], F-SAW [50], and F-ANP [51] are some examples from the reviewed papers. The ARAS-G proposed

in Sen [52] puts the ARAS method and grey numbers together to determine a new public hospital location. In a study by Hashemkhani Zolfani et al. [53], a grey-based decision support framework using CRITIC and CoCoSo methods for location selection of a temporary hospital for Covid-19 patients is used. A case study is also performed for Istanbul using the proposed decision-making framework.

In most of the reviewed papers, AHP and its extensions (e.g., F-AHP, D-AHP, and DF-AHP) and some similar methods (e.g., entropy, ANP, and F-ANP) are used to obtain relative importance values (weights) of location selection criteria and subcriteria [3, 42, 51, 54–56]. However, new and novel approaches have been recently released in the literature to overcome the drawbacks of AHP. The best example that comes to mind quickly is BWM. It is a recently proposed MCDM method by Rezaei [57]. It needs a smaller number of pairwise comparisons and more consistent comparisons compared with AHP. Since the crisp values of criteria may be inadequate to model, the problem considering the vagueness and ambiguity and providing pairwise comparisons with less compared data, the BWM is extended with fuzzy triangular sets [58]. The method is applied in various areas from manufacturing to supply chain management and transportation [59–61]. Although plenty of research studies are performed in these areas, there is no contribution to hospital location selection analysis.

Various methods are applied to the hospital location selection problem like belief rule-based system and evidential reasoning [62, 63]. The evidential reasoning method is developed to handle MCDM problems having both qualitative and quantitative criteria. Unlike classical MCDM methods, it demonstrates the MCDM problem via a decision matrix (in another name, a belief expression matrix). Each decision criterion regarding hospital location selection concerning alternative locations is described by a distribution assessment using a belief structure [62]. Therefore, evidential reasoning is well-suited to handle incomplete uncertainty since it uses a belief structure to model an assessment as a distribution [63]. Apart from these, in a study by Kaveh et al. [28], two important metaheuristics algorithms “GA and PSO” are used with AHP and GIS in a hospital location-allocation problem.

3.5. MCDM Environment and Type of Criteria. Another vital highlight included in the literature analysis is the MCDM environment and the type of decision criteria. Crisp, fuzzy, and grey environments are considered under the MCDM environment. There are also a limited number of studies using rule-based systems or knowledge-based systems. According to Figure 5, twenty of the studies have crisp MCDM environment; twelve studies use fuzzy numbers [2, 3, 34, 35, 39, 44, 49–51, 55, 56, 64], two of them apply grey [46, 52, 65] and rule-based structure [62, 66], one study [63] is in a knowledge-based structure, and the rest are non-applicable (n/a) within the scope.

Regarding the fuzzy set version used in the hospital location selection problem, we can say that fuzzy triangular numbers are the most preferred. In 10 of the 12 studies, fuzzy

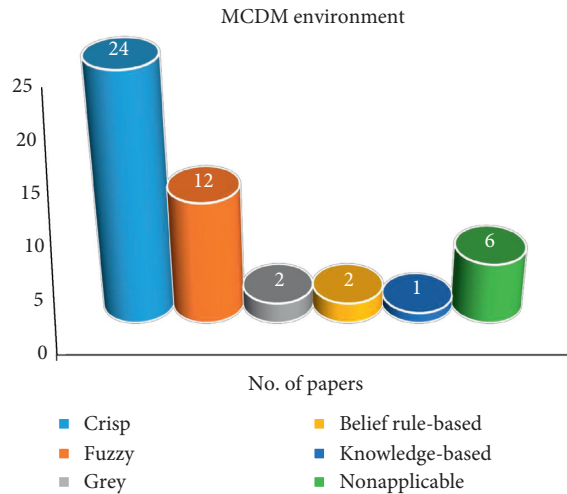


FIGURE 5: Distribution of papers in terms of MCDM environment.

triangular numbers [2, 3, 34, 44, 49–51, 55, 56, 64] were used, while spherical fuzzy numbers [35] were used in one and hesitant fuzzy numbers [39] in one. To illustrate the advantages of joint usage of MCDM and fuzzy sets in hospital location selection, a comparative discussion of the classical MCDM, grey theory-based MCDM, and general fuzzy set theory-based MCDM techniques is performed and presented in Table 2. The classical MCDM does not consider data/information uncertainty, converting experts' judgments into a crisp value. The grey theory-based MCDM and general fuzzy set theory-based MCDM reflect the uncertainty of experts' assessment environment. Still, they do not measure the degree of membership and nonmembership of the evaluated events simultaneously.

Another critical issue in the examined studies is the type of location selection criteria data used (Figure 6). We made a classification as subjective, objective, studies using both, and nonapplicable ones. While 32 out of 47 studies dealt with the criteria subjectively, 6 of them use both subjective and objective criteria [25, 29, 33, 50, 62, 67] and one of them use only objective criteria [37].

3.6. Selection Criteria Used for Hospital Location. The hospital location selection is defined by the implementation of a five-stage process which is divided into the following headings [1, 9, 64]:

- (i) Determining the selection criteria
- (ii) Determining the importance of these criteria
- (iii) Proposing facility location options
- (iv) Evaluating facility location options
- (v) Making the final decision

As one of the main components of this problem is the decision criteria, it is so crucial to discuss the papers in terms of selection criteria in depth. The reviewed papers' decision criteria are analyzed (please refer to Table 3 to see the whole list of main criteria used in selecting hospital location). According to the results, nearly half of the papers ($n = 20/42$)

utilized a "cost" related main criterion. It is mentioned with a name of investment costs, travel costs, construction costs, land cost, building regulation cost, and merely cost in different studies. In 10 papers, demand is mentioned as the main criterion. 18 of 42 papers include a main environmental criterion. It is mentioned in various names such as "Environmental factors," "Environmental situation," "Environmental quality," "Environment," "Environment and safety," "Environmental issues," and "Environmental favor." In 11 papers, the population is also considered as a crucial parameter on hospital location selection. Seven studies focus on competition on the market and distance to some critical locations.

The first two studies on hospital location selection are described by Lin et al. [45] and Wu et al. [43]. In these two studies, six main criteria were determined: (1) factor conditions, (2) demand conditions, (3) firm strategy, structure, and rivalry, (4) related and supporting sectors, (5) government, and (6) chance. In the factor conditions criteria group, authors consider capital cost, labor cost, and land use cost as subcriteria. Capital cost refers to the capital to construct a hospital building [43]. Labor costs cover the costs to be spent on staff, including doctors, nurses, technicians, pharmacists, caregivers, cleaning staff, and all other healthcare professionals regarding quality and quantity [39]. Land use cost is described as an economic value and suitability of land for constructing a hospital building. For example, the cost may vary depending on whether the land is arid or commercial land [29, 43, 76]. Some scholars have used different names concerning this group (factor conditions). These are as follows: In the studies of Miç and Antmen [2], Baran [34], Lin et al. [50], and İnce et al. [74], "an investment cost" term is mentioned to define a total of hiring purchase, facility arrangement costs, and environmental planning costs. Kahraman et al. [35] used the term "installation costs" instead of factor conditions. Almost half of the scholars mention a general term of "cost" in the context of factor conditions group [2, 3, 26, 33–35, 39, 44, 49, 50, 52, 54, 56, 62, 63, 65, 69, 74–76]; İnce et al. 2016. While this term is explained as a fundamental factor of cost of land, land topography, land ownership, and running/maintenance cost in some reviewed papers [70, 75], it is frequently described as a total factor of land and construction costs [26, 33, 69].

The second vital criteria group concerns with demand conditions in hospital location selection analysis. In this group, three important subcriteria are mentioned [43, 45] as population quantity, population density, and population age scattering. The demand for the potential hospital is directly related to the area's population where it will be established. Thus, the demand in a large city is expected to be higher than in a rural area. Population density calculated as population per square meter is another crucial criterion that corresponds to the hospital scale and type. The type of disease (acute, chronic, and so on) in the potential hospital is related to distributing the population's age. For example, if there is a risk of cancer in most of the population living in that area, it would be appropriate to evaluate building a cancer hospital. Similar to the contributions of the earliest

TABLE 2: The differences between the six MCDM environments used or likely to be used in hospital location selection.

Type of MCDM environment	Data type	Considers information uncertainty	Measure the degree of membership and nonmembership	Amount of uncertainty information covered
Classical MCDM	Crisp	No	No	Low
Grey MCDM	Grey numbers	Yes	No	Low
General fuzzy MCDM	Fuzzy numbers	Yes	No	Low
Intuitionistic fuzzy MCDM	Fuzzy numbers	Yes	Yes	Low
Pythagorean fuzzy MCDM	Fuzzy numbers	Yes	Yes	Medium
Fermatean fuzzy MCDM	Fuzzy numbers	Yes	Yes	High

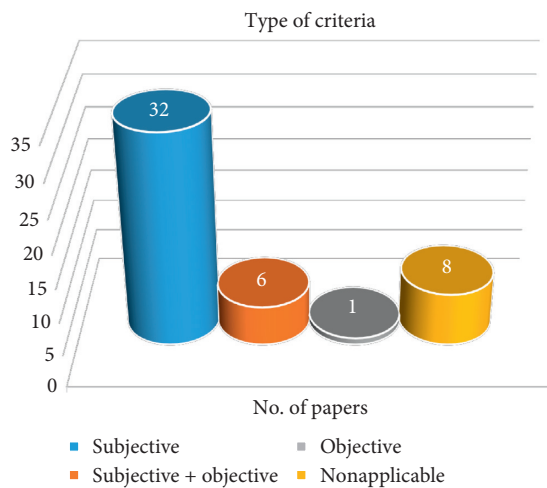


FIGURE 6: Distribution of papers in terms of the type of criteria.

two works [43, 45] and Lin and Tsai [37], many studies consider a demand-based main criterion on hospital location selection problem [1, 26, 37, 38, 42, 44, 50, 64, 69]. In a study by Şahin et al. [1], two additional criteria are attached to the criteria pool named as income and possibility of population change. Çelikbilek [44], Khotbehsara and Safari [68], Khaksefidi and Miri [36], Vahidnia et al. [56], Soltani and Marandi [55], Soltani et al. [76], Abdullahi et al. [25], and Yuen [77] took into consideration merely “population density” as a demand criterion. A different subcriterion of “prospective population” is used in a study by Senvar et al. [39] and Adalı and Tuş [33]. As a creative subcriterion under the “population characteristics” main criterion, Kumar et al. [49] suggested four headings: education, earning/economy, the structure of the society, and health awareness. This is differentiated from the others in the literature. From this aspect, for future studies, scholars may pay more attention to these. In some reviewed papers, authors prefer to mention demand conditions under the name of “demographic structure/demographic infrastructure/demographics” [2, 33–35, 39].

The third criteria group is related to the firm strategy, structure, and rivalry. This group is investigated under three subcriteria as a management objective, competitor hospitals,

and policymakers’ attitude [37, 43, 45]. The management objective is associated with establishing a mission, vision, and policy statement for the management practices [42]. The rivalry among hospitals or competitor hospitals impacts a new hospital investment project and the location of the new hospital building. The policymakers’ attitude affects the decision of possible hospital location. For example, the administrators, consultants, and architects may have different opinions towards management’s style. And, this conjuncture is likely to affect the decision. Studies by Şahin et al. [1], Yuen [77], İnce et al. [74], and Organ and Tekin [54] considered “competitors” as the leading criterion group. They determined four subcriteria under this group named medical technology, total beds, units, and whole hospitals. In a study by Assad [26], a group called “administrative concerns” is mentioned regarding firm strategy, structure, and rivalry. It includes policymakers’ attitudes and hospital personnel. Wibowo [64] suggested the organizational system’s main criteria covering the subjective assessment of management’s attitudes towards business practices and competitors. This is often determined by the management objective, the management’s attitude towards competition from other hospitals, and policymakers’ attitude towards the management style to achieve long-term success.

The fourth criteria group suggested by the owner of the first study on hospital location selection [45] is “related and supporting sectors.” The existence of related and supporting sectors is an essential factor affecting location choice. It is evaluated on three subcriteria, including medical practices and the pharmaceutical sector, hospital management sector, and health sector [43, 50, 51]. As the equivalent of this criterion, main criterion group with different names is available in the literature such as “industries and educational institutions” [31], “supply chain sector” [42], “related industry” [1], “sector support” [69], “supporting industries” [64], “support” [72, 73], “medical suppliers” [44], and “existing healthcare centers” [76]. All of the terms mentioned above have the same meaning as Lin et al. [45] which is “relevant and supportive sectors.”

The fifth group covers governmental policy efforts towards establishing hospitals to strengthen their competitiveness [1, 33, 37, 38, 42, 43, 45, 50, 51, 64]. This group is investigated under three subcriteria, including qualifications

TABLE 3: The main criteria used in the selection of hospital location.

Study	Main criteria
Sharmin and Neema [31]	Existing hospitals, road, industries, educational institutions, water bodies
Miç and Antmen [2]	Demographic structure, investment costs, travel time and travel costs, environmental factors, infrastructure, location
Khotbehsara and Safari [68]	Compatibility, population density, principle of access radius
Önüt et al. [42]	Factors, demand situation, government, competitors, supply chain sector, possibilities
Baran [34]	Investment costs, demographic structure, environmental factors, building location factors, building properties
Şahin et al. [1]	Competitors, demand factors, environmental conditions, accessibility, related industry, government
Chiu and Tsai [69]	Demand, construction costs, transportation, sector support, future development
Lin et al. [50]	Service demand, investment cost, transportation convenience, competition situation, government regulation, related and supporting industries
Islam et al. [62]	Environment and safety, size, accessibility, cost-effectiveness, risk
Assad [26]	Cost, demand, disaster risk, environment, administrative concerns, other
Chatterjee [3]	Cost, population characteristics, location
Dell’Ovo et al. [70]	Functional quality, location quality, environmental quality, economic aspect
Kmail et al. [29]	Land use, distance to existing hospitals, near main roads, distance to dumping sites, distance industrial areas, elevation
Lin and Tsai [37]	Factor conditions, government role, demand conditions, agglomeration effects
Wibowo [64]	Financial attractiveness, demand potential, organizational strategy, supporting industries, government influence, marketing dynamics
Mohammed et al. [71]	Urban factors, environmental factors, economic factors
Kim et al. [72, 73]	Needs, capacity, support
Eldemir and Onden [27]	Competition, accessibility, environment
Çelikbilek [44]	Building cost, population density, prospective population, distance to social centers, medical suppliers, other institutions, easy access for ambulances, transportation, hospital demand at the location, availability of parking lot
İnce et al. [74]	Building characteristics and location, environmental factors, demography, competitors, investment costs
Khaksefidi and Miri [36]	Accidents, rate of population-dense, quality of road, distance from the center of the province, distance from the two other cities, climate of area
Kahraman et al. [35]	Installation costs, closeness to the target area, environmental factors, demographic infrastructure, transportation opportunities
Sen [52]	Site conditions and surrounding, accessibility and traffic, patient/emergency access consideration, cost, future considerations, nuisance
Şen and Demiral [65]	Site conditions and surrounding, accessibility and traffic, patient/emergency access consideration, cost, future considerations, nuisance
Rahimi et al. [30]	Population, accessibility, road network, incompatibility, compatibility, land specifications
Behzadi and Alesheikh [66]	Environment, city, road, hospital, contamination
Vahidnia et al. [56]	Distance from arterial routes, travel time, contamination, land cost, population density
Soltani and Marandi [55]	Distance to arterials and significant roads, distance to other medical centers, population density, parcel size
Senvar et al. [39]	Cost, demographics, market conditions, business, transportation, workers, building structure
Adalı and Tuş [33]	Market conditions, cost, transportation, geological factors, land strategy, financial support by the government, environment, demographics
Mahmud et al. [63]	Environment and safety, size, accessibility, cost-effectiveness, risk
Lin and Tsai [38]	Factor conditions, government role, demand conditions, agglomeration effects
Kumar et al. [49]	Cost, proximity, population characteristics, availability of human resources, accessibility, environment
Chatterjee and Mukherjee [75]	Cost, population characteristics, location
Lin et al. [45]	Factor conditions, demand conditions, firm strategy structure rivalry, related and supported industries, government, chance
Wu et al. [43]	Factor conditions, demand conditions, firm strategy structure rivalry, related and supported industries, government, chance
Ahmed et al. [67]	Environmental factors, urban factors, economic factors
Soltani et al. [76]	Transportation network, existing healthcare centers, land use, population density, distance from industrial centers, existing fire stations, urban green spaces
Abdullahi et al. [25]	Technical issues, environmental issues, socioeconomic issues
Organ and Tekin [54]	Intensity of target audience, proximity to residential units, proximity to noise sources, centrality, accessibility, personnel transportation, distance to competitors, competitors’ effectiveness, infrastructure competence, cost of building regulation, cost of environmental law, detectability

TABLE 3: Continued.

Study	Main criteria
Shahbandarzadeh and Ghorbanpour [51]	Factor conditions, geographical conditions, related and supported industries, government
Yuen [77]	Population density, land cost, community support, transportation convenience, competing hospitals, environmental favor
Kaveh et al. [28]	Distance from the existing hospitals, distance from fire stations, distance from population centers, distance from road and street network, distance from green spaces and parks, distance from strong power lines, distance from fault
Zolfani et al. [53]	Technological, economic, social

of the hospital's establishment and the regulations of the established standard, efforts to promote a medical network, and promulgating tasks that require a hospital's assessment [37, 43, 45]. In a study by Öñüt et al. [42] and Şahin et al. [1], this group consists of incentives, legislation, policies, and tax.

The final group is named as chance. It includes three subcriteria: sharp change in demand in the market, unusual fluctuations in production costs (e.g., bullwhip effect), and sudden change in the financial market and exchange rate. For example, the Covid-19 disease, which has recently emerged in China and has caused a major epidemic worldwide, has caused a sudden fluctuation in demand, directly affecting new hospital investments. This main criteria group has been handled by many scholars with different definitions and scope. For example, while a criterion heading of "Risk" is used in a study by Islam et al. [62] and Mahmud et al. [71], a term of "Disaster risk" is mentioned in a study by Assad [26]. However, the risk concept in the study by Islam et al. [62] and Mahmud et al. [63] is quite different from the meaning explained here. They mean risk as a function of land risk, construction risk, and time frame and delivery speed. Some papers consider this a change in the market or market dynamics [33, 39, 64].

Apart from all these, another essential criterion group is the evaluations about the distance of the location to some points. In this context, subcriteria such as distance to existing hospitals, proximity to main roads, distance to dumping areas [28, 29], distance to industrial areas [29, 76], distance to social centers, distance to medical suppliers, distance to other governmental buildings, easy access to ambulances [28, 44], distance to the city center, distance to other neighboring cities [36], distance to main arteries [56], distance to arteries and main roads, distance to other medical centers [54, 55], proximity to residential units, and proximity to noise sources [54] are emphasized in the reviewed papers. In the study of Kaveh et al. [28], the selection criteria are directly related with distance. Seven criteria named as distance from the existing hospitals, distance from fire stations, distance from population centers, distance from road and street network, distance from green spaces and parks, distance from strong power lines, and distance from fault are used.

Moradian et al. [9] studied the risk criteria in hospital site selection and performed a systematic literature review. However, the scoping and time period of this review is limited. They focus only on selection criteria and their

classification of the studies published till 2017. That study does not include a comprehensive discussion on applied MCDM methods and their extensions. The criteria classification of Moradian et al. [9]'s review is executed under four groups as cost concerns, demand concerns, disaster risk concerns, and environmental concerns. In the light of all discussions as mentioned above and inferences from the reviewed 47 papers, we can suggest a generic hierarchical framework of the hospital location selection problem as presented in Figure 7. We believe this framework can benefit the scholars who will study the MCDM problems of hospital location selection [74, 78].

3.7. Open Areas and Suggestions for Future Work. The point to be noted here is that the importance of the "location selection problem" increases due to the need for rapid establishment of hospital investments during critical and disaster events. New criteria should be added to the hierarchical framework for hospital location selection in such disastrous situations, as explained in Figure 7. In this framework, some of them are mentioned within the main criterion of "Chance" and within the main criterion of "Related and supporting sectors." A patient influx in demand, variability in drug, equipment, and device costs, rapid change of economic indicators (financial bottlenecks that may be encountered in global pandemic conditions), and difficulties to be experienced in the pharmaceutical, material, equipment supply chain, and supporting sectors can be counted as new criteria that will directly affect new hospital investments.

From a methodological perspective, this problem is generally addressed through the MCDM concept and the methods created by integrating this concept with fuzzy logic. Apart from that, models supported with GIS have been included in the literature. In this context, it is seen that the innovations in the field of MCDM have not yet taken place at the desired level for this problem. It is expected that methods such as BWM that provide less pairwise comparison and a more consistent subjective evaluation can be used more in obtaining the relative importance weights of the hospital location criteria in future studies. However, at the stage of determining alternative locations according to weighted criteria, the newly proposed fuzzy set versions (such as Pythagorean fuzzy set, Fermatean fuzzy set, and q-rung orthopair fuzzy set) should be preferred more frequently. Well-known and applied MCDM methods such as

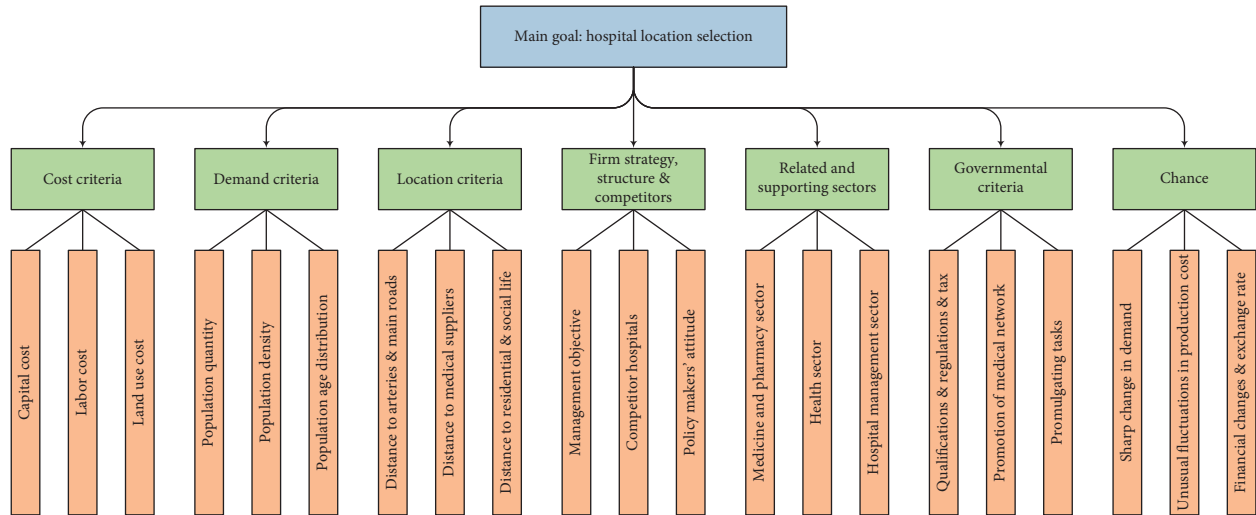


FIGURE 7: Generic framework on the hospital location selection criteria.

PROMETHEE, DEMATEL, MAIRCA, MULTIMOORA, and TODIM can be used in this problem with these improved fuzzy set versions. The conventional MCDM methods (like AHP, TOPSIS, and VIKOR) do not consider data/information uncertainty, converting experts' judgments into a crisp value. The general and extended fuzzy MCDM reflects the uncertainty of experts' assessment environment but does not measure the degree of membership and nonmembership of the evaluated events simultaneously. In this case, intuitionistic, Pythagorean, and Fermatean fuzzy MCDM can gain importance and address and solve the problem by providing low, medium, and high uncertainty information levels, respectively.

4. Conclusion

The hospital location selection problem occupies an essential place among general facility location problems. Hospitals are not ordinary facilities. They are facilities established for a vital need that manage many complex processes designed for patients to receive comprehensive health care. Therefore, while making an investment decision regarding these facilities, determining the appropriate location makes it necessary to consider many different criteria. In this context, such a problem can be easily modeled as an MCDM concept and the most suitable alternative can be determined.

In this paper, a systematic and state-of-the-art review of 47 papers on hospital location selection is presented. All papers were classified by publication trend, published journal, country of origin, methods used to select the location, MCDM environment, type of decision criteria, and the main criteria in the selection process. The ultimate goal is to provide researchers and practitioners with a useful guide on the topic. The following are pointed out in the statistical figures from the retrieved articles. (1) Usage of AHP and GIS-based MCDM models is following an increasing trend compared with others (ones constructed by ANP, TOPSIS, and so on). (2) A scattered

distribution is available in the published journals. (3) Turkey ranks first by accounting for almost 28% of all papers related to hospital location selection models. (4) Classical and general fuzzy MCDM concepts are the two most preferred environments based on the data in crisp and fuzzy numbers. Also, fuzzy triangular numbers are the most used fuzzy set version. The newly developed versions (intuitionistic, Pythagorean, and Fermatean) under fuzzy logic theory are suitable for this field. They are extremely good in terms of the amount of uncertainty information covered. (5) Researchers mostly prefer cost, demand, environment, population, government, competition on the market, and distance to essential locations as main selection criteria. Given the Covid-19 pandemic results, where the health sector is currently in a great struggle, it is clear that the new hospital's location decisions, field hospital, or pandemic hospital investments should be made quickly and reliably. This reinforces the conclusion that a possible rapid demand situation scenario (such as a pandemic, natural, and handmade aphids) that emerge from this study and has not been mentioned by most of the researchers in the review will play a significant role in the location selection decision. We expect and observe that, in the future, the number of applications and approaches related to hospital location selection will rise in the literature.

The following suggestions can be enriched by the following future research. This study handles the problem of hospital location selection from the perspective of MCDM in the literature. Researchers could consider different topics regarding healthcare domain such as hospital service quality evaluation, hospital demand forecasting, and hospital facility layout design. These rarely considered topics with/without MCDM concepts can be further studied. A new topic of future research is the development of MCDM approaches for disaster time location selection problem. This type of problem may vary from the normal time problem in terms of selection criteria. Various risk criteria may exist related to the disaster type.

Nomenclature

ABM:	Agent-based modeling
AHP:	Analytic hierarchy process
ANN:	Artificial neural network
ANP:	Analytic network process
ARAS-G:	Additive Ratio Assessment Method with Grey Values
CoCoSo:	Combined compromise solution
CODAS:	Combinative distance-based assessment
CRITIC:	CRiteria importance through intercriteria correlation
D-AHP:	Delphi analytic hierarchy process
DF-AHP:	Delphi fuzzy analytic hierarchy process
EDAS:	Evaluation based on distance from average solution
ELECTRE:	ELimination Et Choix Traduisant la Réalité
F-AHP:	Fuzzy analytic hierarchy process
F-ANP:	Fuzzy analytic network process
F-ELECTRE:	Fuzzy ELimination Et Choix Traduisant la Réalité
F-MCDM:	Fuzzy Multicriteria decision-making
F-SAW:	Fuzzy simple additive weighting
F-TOPSIS:	Fuzzy technique for order preference by similarity to ideal solution
GA:	Genetic algorithm
GIS:	Geographic information systems
GRA:	Grey relational analysis
HF-TOPSIS:	Hesitant fuzzy technique for order preference by similarity to ideal solution
P-CNP:	Primitive cognitive network process
SAW:	Simple additive weighting
SF-TOPSIS:	Spherical fuzzy technique for order preference by similarity to ideal solution
TOPSIS:	Technique for order preference by similarity to ideal solution
VIKOR:	VlseKriterijumska Optimizacija I Kompromisno Resenje
BWM:	Best and worst method
PROMETHEE:	Preference ranking organization method for enrichment evaluations
PSO:	Particle swarm optimization
DEMATEL:	Decision-making trial and evaluation laboratory
TODIM:	Interactive and multiple attribute decision-making
MULTIMOORA:	Multiobjective optimization by ratio analysis
MAIRCA:	Multiattribute ideal real comparative analysis.

Conflicts of Interest

The authors declare that they have no known conflicts of interest or personal relationships that could have appeared to influence the work reported in this paper. There are no conflicts of interest between authors.

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